

2009-2010

annual report

“The hero is one who kindles a great light in the world,  
who sets up blazing torches in the dark streets of life for men to see by.”

— FELIX ADLER, *American educator and founder of the Ethical movement, 1851-1933*

## Dear Friends,

I HAVE AN INSPIRING STORY TO SHARE WITH YOU — a story about generosity in the face of economic adversity and an unwavering commitment to make a difference in the lives of children in need. It begins in the midst of one of the worst recessions in recent history. As banks failed, businesses floundered and people everywhere weathered personal financial storms, something miraculous happened at Hephzibah: **volunteerism and corporate participation soared**.

In FY10, Hephzibah's **476 individual and corporate volunteers logged 20,842 hours** — an increase of nearly 7,000 hours over previous years. According to labor statistics published in the most recent President's Economic Report, those donated hours had a dollar value of more than \$422,000.

Corporate volunteerism alone increased by 33 percent. **Old Navy/Gap Inc.** employees signed on as Homework Helpers for the children living our Diagnostic Treatment Center and Residence. **GE Capital** employees joined the children for homework tutoring and recreational activities. **Amicus**, the community outreach program of the **CME Group**, organized activities that ranged from zoo and symphony outings to a Mardi Gras festival. When high utility bills threatened to consume a disproportionate share of Hephzibah's operating budget, **Priority Energy** and **Olson Electrical Contractors** stepped in to perform a pro bono energy audit.

This surge in corporate volunteerism coincided with a gratifying wave of volunteer support from area businesses, nonprofits and local citizens. **DePaul University** sent undergraduate students to provide one-on-one tutoring services at our Group Homes. The **Junior League** sponsored a Health Train event to teach Hephzibah's children about health and wellness through songs, games and interactive activities. The **West Cook YMCA** donated gym memberships for every child in our Group Homes. Physical trainers from the Oak Park **Fitness Formula Club** came by twice a month to conduct personal training sessions. And our **Western Auxiliary Board** — undeterred by prevailing economic conditions — redoubled its efforts and broke all previous records for fundraising.

The number of **Big Sibling volunteers** in our Day Care program increased by 88 percent. The volunteers working with the children in our Diagnostic Treatment Center increased by 51 percent. And more than **60 youth volunteers** — a surge of 100 percent over the previous year — helped out with homework tutoring, maintenance projects, kitchen chores and even gardening at our Group Homes.

And these are just the highlights. The list of good works goes on and on — and includes three longtime volunteers who have made service to Hephzibah a way of life: **Jeff Ebert** of Ebert Photography, who has donated portraits of every child living in our Residence

for the past two decades; **Jim Van Vliet** from Avis Budget Group, who stops by our Group Homes every Friday morning at 6 a.m. to help our staff cook and serve breakfast for the children; and Carleton Hotel owner **Ron Fox**, who has hosted an annual holiday party for the children, purchased gifts for every child and even suited up to serve as the party's ever-jovial Santa for as long as I can remember.

As I marveled at this outpouring of support, the media was filled with news stories about the individuals who stepped forward to help alleviate human suffering after Haiti's catastrophic earthquake. Their heroic deeds reminded me of the many **American heroes right here at Hephzibah** in FY10: the volunteers, corporate partners and board members who gave freely of their time and talent when we needed it most; the incredibly dedicated staff members who continued to give 150 percent despite wage and benefit freezes; the staunch benefactors who persevered in their financial support; and the amazing members of our **Chicago, Oak Park and Western Auxiliary Boards**, who re-energized our entire agency with their boundless passion for our mission. I don't know what we would have done without them.

Throughout the fiscal year, these local heroes helped the children in our Group Homes and Foster Care program heal after unspeakable pain and loss — and their endless acts of kindness showed these young survivors of trauma that wondrous things were indeed possible as they moved toward a brighter future.

This annual report is dedicated to those heroes — the ordinary people who do extraordinary things to help the children and families that we serve.

**With the help of Hephzibah's heroes, we accomplished a great deal in FY10.** We provided a safe haven for 32 children in our **Diagnostic Treatment Center** and longer-term therapeutic support for 13 severely traumatized children in our **Residence**. The children referred to these **Group Homes** represented some of the worst cases of child abuse and neglect in Illinois. Many had experienced poverty, addiction, death, failed adoptions, psychiatric hospitalizations and multiple placements in foster homes. Nearly all were suffering from post-traumatic stress syndrome, depression, anxiety and other disorders. As we provided a safe, stable and nurturing environment — and the intensive therapeutic supports that these children needed to heal — we implemented a continuum of internationally recognized programs to help them recover from their traumas and prepare them for lives as productive, contributing members of society.

### Helping Hephzibah's Children Achieve Their Full Potential

“He who opens a school door, closes a prison,” observed the French poet and novelist Victor Hugo. Because poor academic performance is one of the most crippling and pervasive effects



“This annual report is dedicated to Hephzibah's heroes — the committed and compassionate volunteers and corporate partners who are at the heart of Hephzibah's century-long tradition of caring for children and families.”

MARY ANNE BROWN  
Executive Director

# THE YEAR OF THE

of childhood trauma, we believe that education is our most powerful tool for making a difference in the lives of neglected and abused children. Thanks to generous grants from corporations and foundations, more than 50 children benefited from our **Educational Enrichment Academy** programs in FY10. At our 11th annual Summer Reading Academy at Dominican University in August 2009, 21 children from our Group Homes embarked on a three-week reading adventure that took them around the world one book at a time. At our After-School Academy, a dedicated corps of volunteer Homework Helpers joined the children at our Group Homes for homework tutoring, followed by academically enriching pursuits such as reading, audio books, educational games and computer activities.

### The Healing Power of Art

It has been said that imagination is like a magic carpet ride — helping us soar above the sometimes painful realities of everyday life to a profoundly creative place where anything is possible. In FY10, the children in our Foster Care program found peace, fulfillment and emotional release in creativity with Hephzibah's **art therapist** — a position that was funded for the second year in a row by **Hedge Funds Care**. A six-month **Creative Arts Enrichment Program** led by the **Chicago Danztheatre Ensemble's Kids Project** helped Hephzibah's children build confidence and discover untapped talents through experiences in the visual and performing arts.

### Chasing Away the Winter Chill

Although it was cold outside, the warmth in the air was unmistakable as 22 siblings who had been separated in foster care were reunited at Hephzibah's first annual **Winter Blast** event. After the children traveled to the YMCA's Camp Duncan in three vans donated by **Avis Budget Group**, they shared a day of sledding, snowman building, stargazing and art therapy projects. **Old Navy/Gap Inc.** funded the daylong outing and even provided gloves and scarves for the reunited siblings.

### Meeting the Needs of Families

Throughout the school year and over the summer months, our school-age **Day Care** program provided recreation and enrichment for 677 children in a warm, loving, stimulating and safe environment. A grant from the **Rotary Club of Oak Park and River Forest** enabled us to offer our third annual *Transitioning to Middle School* program, which gave the fifth graders in our Day Care program the tools they needed to make smart, safe decisions as they



entered middle school in the fall. The nine-week program covered topics such as cliques and bullies, dealing with peer pressure and managing homework.

### Paying it Forward...

On a final note, I'm proud to report that your selfless acts have been contagious. In August, the children in our Day Care program participated in a food drive to stock the shelves of the Oak Park Food Pantry and orchestrated a hop-a-thon to raise funds and awareness for ALS. The children in our Group Homes performed their own heroic deeds, donating 20 percent of their lemonade-stand proceeds to Children's Memorial Hospital, sending clothes and toys to Africa and participating in holiday food and clothing drives. The children were empowered by the act of giving and excited about being a force for good in the world. Giving back is perhaps one of the ultimate ways to lift and heal the human spirit. Thank you for showing them how.

Sincerely,

Mary Anne Brown  
Executive Director

*Executive Director  
Mary Anne Brown  
with some friends from  
Hephzibah's award-  
winning Day Care  
program.*

# VOLUNTEER



THANK

# GIFTS

## Over \$100,000

Anonymous  
Hephzibah Auxiliary Boards  
United Way

## \$25,000 to \$49,999

Hedge Funds Care  
Hephzibah Foundation  
The John Buck Company Foundation

## \$10,000 to \$24,999

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Anonymous  
Blue Cross Blue Shield of Illinois  
Helen Brach Foundation  
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Economy Shop  
The Grainger Foundation

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Oak Park River Forest Community  
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Anonymous  
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Ms. Noreen Arnold  
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**To err is human, to forgive, divine...**  
Have we erred? Please help us by  
contacting us at 708.649.7100.  
We sincerely regret any errors or  
omissions.

*The children pictured in this annual  
report are friends of Hephzibah or  
children enrolled in Hephzibah's Day  
Care program. The children living  
in our Group Homes have not been  
featured to protect their privacy.*

# ROOTS & WINGS

"There are only two lasting bequests we can hope to give to our children.  
One of these is roots — the other, wings."

HODDING CARTER

Hephzibah Children's Association thanks the members  
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Nicole Yungerman  
*Secretary*

Katherine Nix  
*Membership Chair*

Karuna Rawal  
*Board Liaison*

Pamela Dombrowski  
*Immediate Past President*

Barbara Best  
Karin Bianucci  
Michelle Brode  
Laura Connolly  
Eileen Curran  
Lauren Dain  
Cristin Duffy  
Julie Felicio  
Lisa Grimes  
Sarah Joyce  
Melissa Kowalski  
Jayme Landers  
Greta Landis  
Christine Linde  
Kari McGrath  
Nicole Navarro  
Beth Phelan  
Karuna Rawal  
Amy Unell  
Kristen Vitale  
Liz Ziehl

## WESTERN AUXILIARY

Jessica Gottsman  
*President*

Jennifer Malec  
*Vice President*

Mary Campagna  
*Treasurer*

Kat Kenney-Smith  
*Secretary*

Ashley Beil  
Elizabeth Whitney  
*Membership Co-Chairs*

Jennifer Bartenhagen  
Susan Blatt  
Jenn Blazek  
Stephanie Clark  
Kimberly Dikker  
Doreen Domask  
Carol Dunning  
Michele Fenske  
Mindy Formento  
Cindy Glavin  
Laney Haake  
Karen Hoban  
Tina Hutchinson  
Lisa Kristofek  
Dottie Lipinski  
Rebecca Majewski  
Kathy Malpede  
Jacqueline Merker  
Sabrina Newton  
Leanne O'Gorman  
Rose Marie Reed  
Wendy Reitz  
Megan Scheck  
Kelly Swartz  
Katherine Vogt  
Stephanie Wilson

## CHICAGO AUXILIARY

Melissa Gotstein  
*President*

Mark Fischer  
*Vice President*

Sarah Withrow  
*Treasurer*

Michelle Maddalozzo  
*Secretary*

Cuyler Brown  
*Fundraising Chair*

Billy Murges  
*Immediate Past President*

Julie Bogdanski  
Dan Bresnahan  
Joe Dahir  
Jennifer Dettloff  
Leah McClusky  
Tony Millard  
Greg Segal  
Liz Schwartz  
Justin Shea  
Wyatt Shea  
Michael Smith  
Sarah Withrow

## ADMINISTRATIVE STAFF

Mary Anne Brown  
*Executive Director*

Julie Dvorsky  
*Director of Family Based Services*

Jan Maxson  
*Director of Day Care Services*

Maureen McGoorty  
*Director of Volunteer Services*

Molly Philosopos  
*Director of Development*

Mary Tortorici  
*Director of Finance*

Rudi Vanderburg  
*Director of Operations*

James Woywod  
*Director of Group Homes*

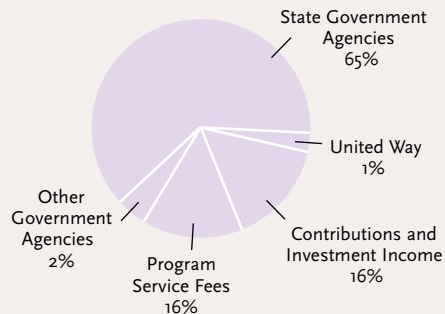
For the fifth year in a row, Hephzibah was selected as one of Chicago's 101 Best and Brightest Companies to Work For. We are once again pleased and proud to be honored for our best practices in human resource management!



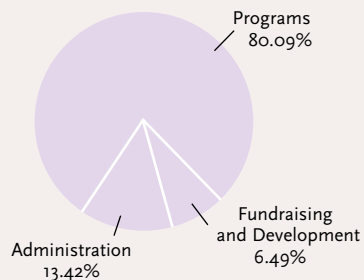
# Financial Statement

For the fiscal year beginning July 1, 2009 and ending June 30, 2010

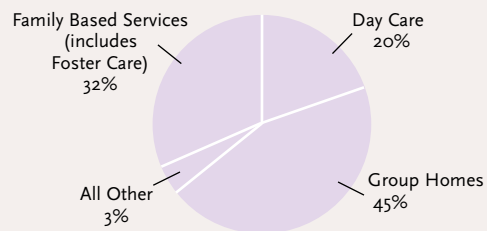
## SOURCES OF FUNDING



## DISTRIBUTION OF REVENUES



## DISTRIBUTION OF REVENUES ALLOCATED TO PROGRAMS



## REVENUES

Individual, Corporate and Foundation Contributions and Grants	\$ 1,148,843
Fundraising Organizations:	
United Way of Oak Park,	
River Forest and Forest Park	\$ 110,110
Fees and Grants:	
State Government Agencies	\$ 5,052,687
Local Government Agencies	\$ 147,328
Other Revenue:	
Program Service Fees and Grants	\$ 1,213,438
Interest and Dividend Income	\$ 128,205
<b>TOTAL REVENUES</b>	<b>\$ 7,800,611</b>

## EXPENSES

Programs	\$ 6,067,462
Administration	\$ 1,016,650
Fundraising and Development	\$ 491,367
<b>TOTAL EXPENSES</b>	<b>\$ 7,575,479</b>
Increase in Net Assets	\$ 225,132
Net Assets, End of Year	\$ 4,004,441

\* Unaudited totals—includes unrealized gain on investments of \$74,742

## GRANTS RECEIVED

### FY2009-2010

Anthony R. Abraham Charitable Foundation  
 Allyn Family Foundation  
 American Camp Association  
 Amsted Industries Foundation  
 Sidley Austin Foundation  
 Blue Cross Blue Shield of Illinois  
 Campbell Family Foundation  
 CME Foundation  
 Community Development Block Grant  
 Mary Lou Downs Foundation  
 First United Church of Oak Park  
 GE Foundation  
 George M. Eisenberg Foundation for Charities  
 The Good Heart, Work Smart Foundation  
 Grainger Foundation  
 Hedge Funds Care  
 Helen Brach Foundation  
 T. Kendall and Barbara J. Hunt Foundation  
 JCCC Foundation  
 The John Buck Company Foundation  
 Jocarno Fund  
 Kirkland & Ellis Foundation  
 Lerner Family Foundation  
 LJ Foundation  
 Mary Jane McMillen Crowe Foundation  
 Nordstrom's Inc.  
 Northern Trust Charitable Trust  
 NOW Health Group, Inc.  
 Oak Park River Forest Community Foundation  
 The Plus Foundation  
 The Daniel F. and Ada L. Rice Foundation  
 The REAM Foundation  
 Rotary Club of Oak Park – River Forest  
 George and Arlene Rusch Memorial Foundation  
 Clayton A. Struve Family Foundation  
 Sumac Foundation  
 Target Corporation  
 UPS Foundation  
 Ward Foundation

Hephzibah is accredited by the National Council on Accreditation for Children and Family Services, Inc. in New York.

### LICENSING

Hephzibah is licensed by the Illinois Department of Children and Family Services as a Child Welfare Agency, Group Home, Child Care Institution and Day Care Center.

### FUNDING

Hephzibah receives funding from the Oak Park and River Forest Mental Health Boards, the Oak Park and River Forest Township Youth Services, Oak Park School District 97, United Way, the Illinois Department of Children and Human Services, the Department of Family Services, the Department of Mental Health and our own fundraising activities.

### OUR MISSION

Hephzibah enhances the lives of children and families through a continuum of innovative programs.





# Hephzibah

*The Home with a Heart*

946 North Boulevard, Oak Park IL 60301  
708.649.7100 Fax 708.649.7102

1144 Lake Street, 5th Floor, Oak Park IL 60301  
708.649.7140 Fax 708.649.7194

[www.hephzibahhome.org](http://www.hephzibahhome.org)

